



# Now Hiring: Team Members

*Also known as scoop masters, go-getters, quick-learners, delighters, and ambassadors.*

## As a Team Member you will:

- Live by Jubie's Mantra, "Think ice cream? Think Jubie's!"
- Learn how to explain the difference between Jubie's products and what makes them particularly unique from other stores
- Become an ambassador for the Jubie's Creamery Brand within the community
- Accurately and consistently take, input, and fulfill customer orders
- Become an expert at scooping, twirling, blending, and creating
- Prepare toppings, mix-ins, and other items for frozen treats
- Continuously exceed customer expectations
- Work in a fast-paced, always-changing environment
- Gain valuable, real-world business experience

## Team Members MUST:

- Be available to work on weekends, late nights, and some holidays
- Be available to work anywhere from 10 - 20 hours per week
- Be available to work a minimum of 2 shifts during the weekdays (Mon - Thurs) and 2 shifts on the weekends (Fri - Sun) with the option to close at least half of those days. **Note: Being available does NOT mean you will be scheduled or required to work all of those days- Just available if needed**
- Have a passion for ice cream and a tremendous amount of enthusiasm
- Exemplify an entrepreneurial spirit and creative mindset
- Understand and agree with the values of Jubie's Creamery
- Not be afraid of long lines and hectic work shifts
- Have an eye for detail and aspire to remain busy
- Be willing to clean a LOT! Examples include windows, counters, floors, bathrooms, and kitchen
- Work well with others in a team environment
- Effectively communicate with customers, peers, team leads, and managers
- Maintain an appropriate presence on all social media accounts
- Keep cell phones and other wearable technology with personal belongings during all shifts
- Follow all company policies as outlined in the Team Member Handbook and training documents
- Maintain a positive attendance record by reporting for assigned shifts at least 5 minutes early, finding replacements for scheduled shifts within the required time frame, requesting for time off within the required time frame, and having a 0% no call/no show record
- Have the ability to lift up to 20 lbs repeatedly
- Be efficient and accurate with money and counting change

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**Team Members will be offered:**

- A starting pay of \$11.00 - \$13.30/hour plus tips with the possibility of performance-based raises
- Opportunities for increased responsibility and job advancement in a growing company
- The ability to provide feedback for improvement
- A collaborative work environment that is fun, inviting, and ever evolving
- An opportunity to invest in a 401(K) retirement plan once company requirements are met
- Periodic product offerings including an Employee Discount

**No experience necessary for this opportunity!** If you are interested in working for Jubie's Creamery, go to [www.jubiescreamery.com](http://www.jubiescreamery.com) and apply online **OR** print out the application and mail a completed copy to the address on the first page of the application. If you prefer to email, you can send a scanned copy of your completed document to the email address on the first page of the application. If you happen to have a resume, please send it along with the application if you choose to mail or email.